

Annex B

Safeguarding Assurance Action plan update

This paper summarises the action set out in last year's assurance report to HOSC

| Action | Update |
|--|--|
| Widen Safeguarding Board membership to include representation from the Voluntary Sector. | CVS now a member of the York Adult Safeguarding Board |
| Ensure links to Strategic Boards for Health and Wellbeing and Community Safety are maintained and developed. | Links in place through Chairs of Boards, officers and through shared membership of Health and Wellbeing Board. |
| Reduce the need for safeguarding investigations about challenging behaviour in residential settings through improved quality of care, shared intelligence with health commissioners and support to care providers to manage challenging behaviour. | Dementia care training available through CYC training plan. Health initiatives to support staff in care homes |
| Introduce the national competency framework for relevant staff. | Agreed in principle by Adult Safeguarding Board. Partners will map with existing competency framework. Training plan to reflect competencies |
| Explore and understand the number of referrals from health settings with health colleagues in both NHS and independent sector | New protocol for all alerts to be advised to CYC team has seen an increase in reported numbers this year |
| Work with Drug and Alcohol Commissioners to develop awareness of Safeguarding procedures in Drug and Alcohol services | Safeguarding training promoted with Drug and Alcohol services, and closer links developing between CYC team and Lifeline provider |

| | |
|---|---|
| Improve performance on the number of Protection Plans agreed with customers | Increase to over 90%. Achieved by development of new forms and specific process |
| Continue to develop understanding of York Safeguarding issues, including relatively high referrals for those with Learning Disabilities | In progress. York's higher levels reflects national picture |
| Improve feedback arrangements for customers who have experienced a safeguarding investigation to inform policy and procedures reviews. | First survey of people who have been through the process undertaken, with plans for this to be undertaken on a regular basis. National research indicates need to more outcome focus. York Team committees to develop this |
| Maintain and improve information for York residents on Safeguarding. | Website maintained. New adult Social Care information pages My Life My Choice help to signpost and offer advice |
| Implement new operational procedures for City of York Council to ensure consistent practice with Multi Agency procedures. | New procedures implemented |
| Ensure that those customers using Direct Payments are supported to protect themselves from abuse by participating in national research. | Research in progress |
| Monitor more closely the decisions where alerts are not responded to as a referral (with an investigation). | New CYC procedure developed to respond to more alerts with a strategy discussion. This now includes those alerts which do not necessarily need a multi agency response, but do need some further investigation |

| Additional Actions | Details |
|--|--|
| Winterbourne View | <p>Surveys of commissioners and hospital providers in York (including independent hospitals). Surveys addressed commissioning and contract arrangements for out of area placements. And policy procedure, assurance regarding individual care planning, restraint and deprivation of liberty in hospitals.</p> <p>Request to the Mental health and Learning Disability Board of the Health and Wellbeing Board to oversee delivery of the Concordat actions to review out of area inpatient placements</p> |
| Distraction burglaries and the elderly | The Board encouraged all partners to support eh community safety campaign, to raise awareness of the risk of distraction burglaries |
| Domestic Homicide Reviews | The Board received information about new procedures for Domestic Homicide Reviews, led by Community Safety Board. New protocol agreed with community Safety Board Chair and Children's Safeguarding Board chair to agree joint approaches to reviews where these crossover with Serious Case Reviews. |